

# BAUF

## Certificate of warranty

Model

Company

Factory №

Release date

Date of sale

\_\_\_\_\_  
Seller's signature

\_\_\_\_\_  
Store stamp

## Installation

Name of installation organization, address

License #

Name of the installer

Data

Phone #

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Seal

I hereby confirm that the device has been put into operation, is in good working order, I am familiarized with the safety and operating instructions.

\_\_\_\_\_  
Owner's signature

## Warranty and service marks

Name of Service Center

Fault and trouble

Completed repairs

The full name of the Master

Repair Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Stamp

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Stamp

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Name of Service Center

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Repair Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Stamp

## WARRANTY CARD

Product Type

Model

Date of purchase

Serial Number

### Seller information

Store Name

Address

Phone

### Customer information

NAME

Address

Phone

I acknowledge receipt of a serviceable product,  
familiarized with the terms of warranty

\_\_\_\_\_  
Buyer's signature

\_\_\_\_\_  
Place of seller's stamp

### **ATTENTION!**

*The warranty card is valid  
only if the seller's seals  
are on the cover page!*

## DEAR CUSTOMER

When purchasing the product, please fill in the warranty card. No quality claims will be accepted and no warranty service will be provided without this warranty card or if it is incorrectly filled out.

### Warranty terms

**5 years**

The warranty period  
for the heat pump

**7 years**

The warranty period  
for the compressor

#### WARRANTY OBJECT

The warranty covers factory defects in construction and materials as well as faults resulting from normal use.

#### WARRANTY EXCLUSIONS

The warranty does not apply to:

- Damage caused by improper operation, installation, maintenance or transportation.
- The system does not comply with the parameters specified in the technical documentation (e.g. incorrect connection, use of non-standard components or incorrect configuration).
- Damage due to external factors such as voltage fluctuations, dust, contamination, mechanical damage or exposure to chemicals.

- Tightness failures due to improper installation, mechanical damage or corrosion.
- Use of the equipment in conditions not intended by the manufacturer (e.g. in excessively humid or contaminated areas).
- Equipment operation when external components (e.g., faulty pumps, valves, and other auxiliary systems) are malfunctioning.

### Warranty Service

• To receive warranty service, the buyer must provide the air conditioner and this warranty certificate to an authorized service center.

• All maintenance and repairs must be carried out only by authorized and qualified specialists trained in servicing air conditioners using the specified refrigerant.

#### WARRANTY SERVICE FULFILLMENT TERMS

Warranty repair will be made within 14 working days from the date of confirmation of the defect by the service center, if the equipment does not require long-term special spare parts.

#### EQUIPMENT REPLACEMENT OR REPAIR

If the equipment cannot be repaired within the warranty period, it may be replaced with a new or similar unit. Replacement is at the manufacturer's expense if the fault is confirmed within the warranty conditions.

#### LIMITATIONS OF LIABILITY

The manufacturer is not responsible for:

- Indirect losses, including loss of profit or missed opportunities.

- Costs related to installation, removal, and reinstallation of equipment if the warranty is not confirmed.

### Operating Conditions

- Operating temperature range: -25°C to +45°C.
- Use of the equipment under conditions not specified in the instructions may void the warranty.

- The instructions for maintenance and regular inspection of the system must be observed.

### Maintenance and Inspections

- Annual heat pump maintenance is recommended to maintain the warranty.
- Maintenance includes checking system leaks, cleaning filters, and checking the operation of all system components.

In the event of a justified complaint, it should be addressed to the nearest service department recommended by the manufacturer, which reserves the right to repair the product, replace the defective part or replace the defective product with a serviceable one.

If the warranty card is lost, it will not be restored and the warranty obligation will be terminated.

All information about the performed repair work is entered by the service center master in the corresponding column of the warranty card.

Repairs made outside the scope of this warranty must be paid for.

**The procedure for warranty services shall be determined by the seller.**



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